



New Feature Notice: Non-Emergent Regional Notices

This is the new ability for dispatch centers to communicate with any IaR subscribers linked to that dispatch center via a new information tile that displays on the on the user's IaR display screens and IaR apps ("Regional Notices").

Here's an overview of this:

On the IaR dispatch screens, when you log in as an administrator, you see the "Administrative" tab:



Clicking on that gives a list of currently authorized users, and their current permissions. There is a new permission called "Permitted to edit regional notices?"

Update or delete an existing member of the current Dispatch Center:

First Name	Last Name	User Name	Password	Email Address	Permitted to send messages?	Permitted to change preferences?	Permitted to run reports?	Permitted to edit regional notices?	Edit
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A dispatcher needs that permission to use this feature.

All dispatchers with credentials to access an IaR dispatch screen will see a new menu item called Regional Notices:



That opens a screen that looks like this, which is a rich text editing box in which they can enter anything (including images), and format colors, sizes, font, tables, etc (the "Hospital Status table below is just an example):

IN THIS SECTION, YOU CAN MANUALLY ENTER INFORMATION AND NOTICES FOR SUBSCRIBING AGENCIES TO VISUALIZE

Hospital	Status
Crouse Hospital	Diversion
Upstate University	Open

8 WORDS POWERED BY TINY

Dispatchers with permission to edit regional notices will be able to add, edit and delete anything here. Dispatchers without that new permission will only be able to see, but not edit, this information.

As indicated at the top of this new page:

IN THIS SECTION, YOU CAN MANUALLY ENTER INFORMATION AND NOTICES THAT WILL BE AVAILABLE ON THE IAR STATION DISPLAY SCREENS AND IAR APPS OF ANY ENTITIES THAT ARE LINKED TO YOUR DISPATCH CENTER. THIS IS A GOOD WAY TO COMMUNICATE THINGS LIKE HOSPITAL DIVERSION STATUS, ROAD CLOSURES, AND OTHER IMPORTANT REGIONAL NOTICES.

On the User end, there is a new tile on the display screen called "Non-Emergent Info from Dispatch. When users add that tile to their display screen they are able to view these messages, and they are also available in their IAR apps.

The screenshot shows a dashboard for a Central Dispatch Center. At the top, there are tabs for 'Non-Emergency' and 'Emergency', along with utility icons and buttons for 'Clear Canvas', 'Discard', and 'Done'. Below this is a table with two columns: 'Hospital' and 'Status'. The table contains three rows: 'Crouse Hospital' with status 'Diversion', 'Upstate University' with status 'Open', and 'St. Josephs Hospital' with status 'Open'. Below the table, it says 'Last Updated: 10.29.21 @ 10:04am'. A section titled 'CURRENT ROAD CLOSURES' reports an incident on 'Rte 92 at Highbridge Lane' and 'Incident on #TaconicStateParkway SB at Exit 9 - CR 1323; Ramp'. On the right sidebar, there are several tiles: 'Time Event Title Event Description', 'Messages', 'Video Streaming', 'COVID-19' (with a Johns Hopkins logo), and 'Non-Emergent Info from Dispatch'. The 'Non-Emergent Info from Dispatch' tile contains the text 'In this section, information from Dispatcher Site would be displayed.' and is circled in green with an arrow pointing to it from the road closure section.

That is the new tile that will display regional notices from dispatch.

When you add that tile, if the agency is linked to more than one dispatch center, the user has to also click the gear symbol here:

This screenshot shows the configuration interface for the 'Non-Emergent Info from Dispatch' tile. The tile title is at the top left. In the top right corner of the tile, there are three icons: a plus sign, a gear, and a close (X) symbol. A green arrow points to the gear icon. The main area of the tile is empty and contains a warning icon (a triangle with an exclamation mark) and the text 'No content to show, please select a dispatcher.'

When the user clicks that gear symbol, they then select which dispatch center to link that tile to. They can add multiple regional notices tiles, and each will be named as the dispatch center that they link that tile to.

Clear Canvas Discard Done



Non-Emergent Info from Dispatch Settings

Select current tile Dispatcher

Dispatcher

Select... 

Save

Cancel

Hide >

Non-Emergency Emergency   

CENTRAL DISPATCH CENTER   

Hospital	Status
Crouse Hospital	Diversion
Upstate University	Open

GABRIELS DISPATCHER   


No content to show for this dispatcher.

These tiles can be sized however the user wants to size them:

FIRE & EMS DEPARTMENT

11:18:49 October 25, 2021 Monday Respond Now DS

CENTRAL DISPATCH CENTER

Hospital	Status
Crouse Hospital	Diversion
Upstate University	Open

GABRIELS DISPATCHER

No content to show for this dispatcher.

Welcome to laR! * Try a FREE TRIAL today! * FIRE DEPARTMENT MEETINGS RESUMED *

Users can also view these regional notices in their laR app.